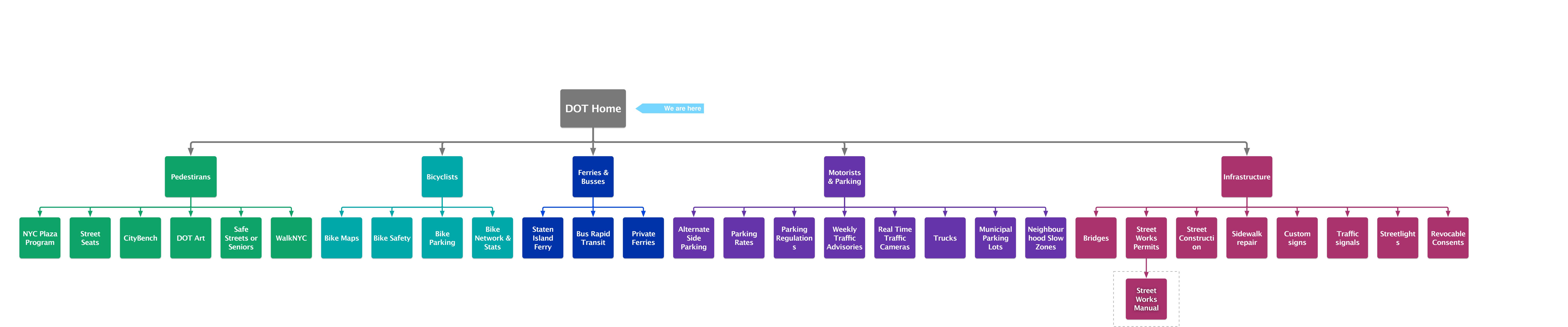


STREET WORKS MANUAL



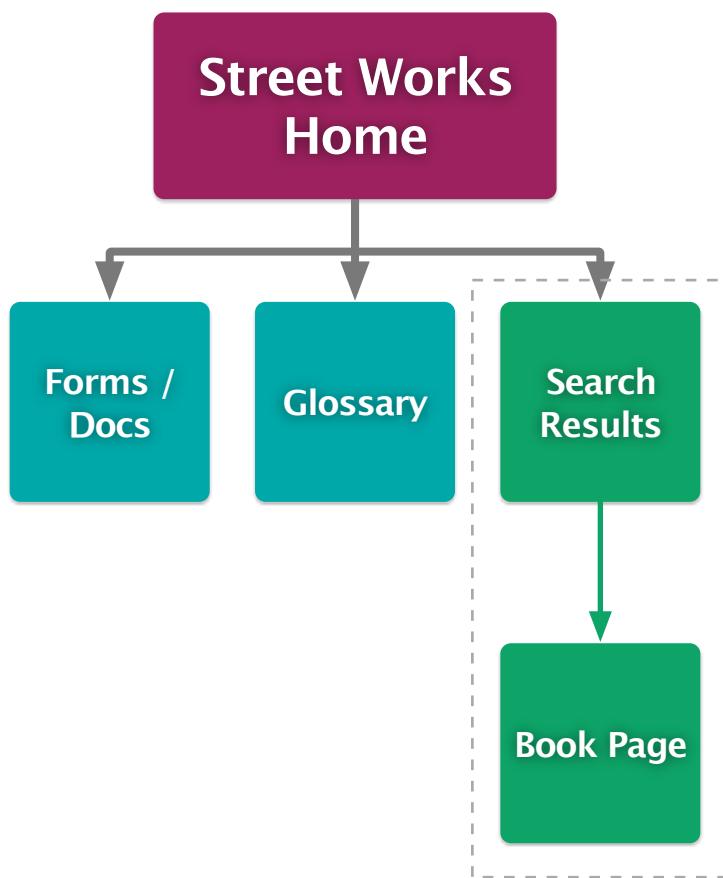
APPNOVATION
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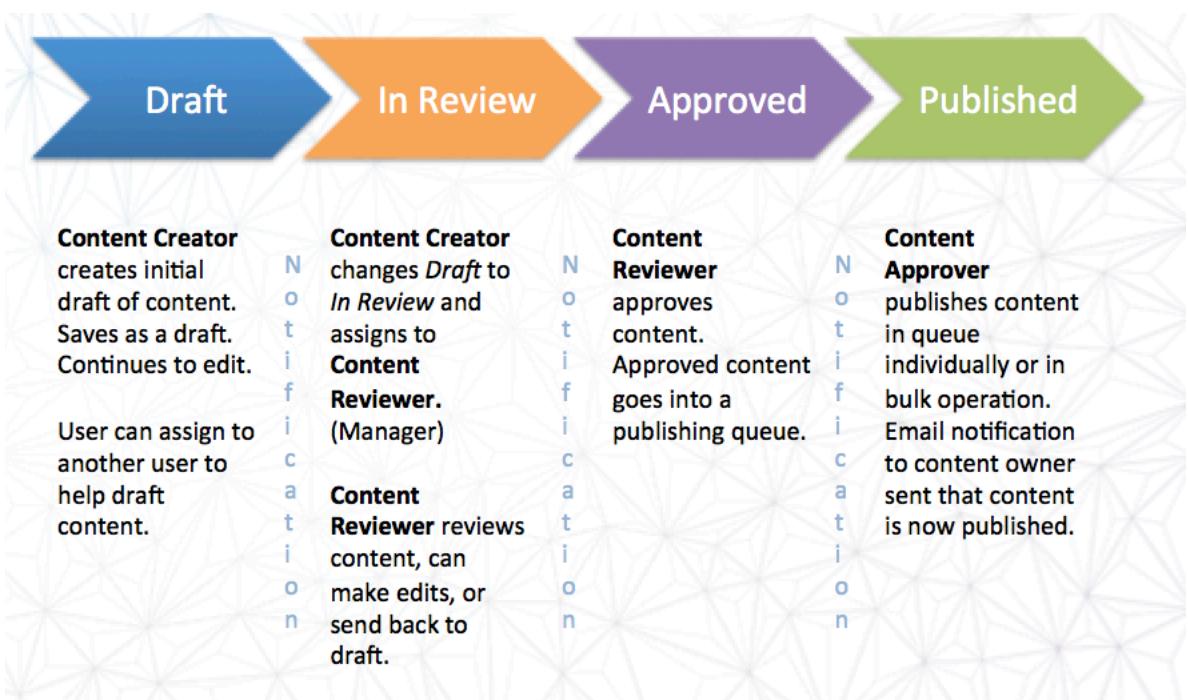
Scott Bell
Senior Creative Lead



We are here

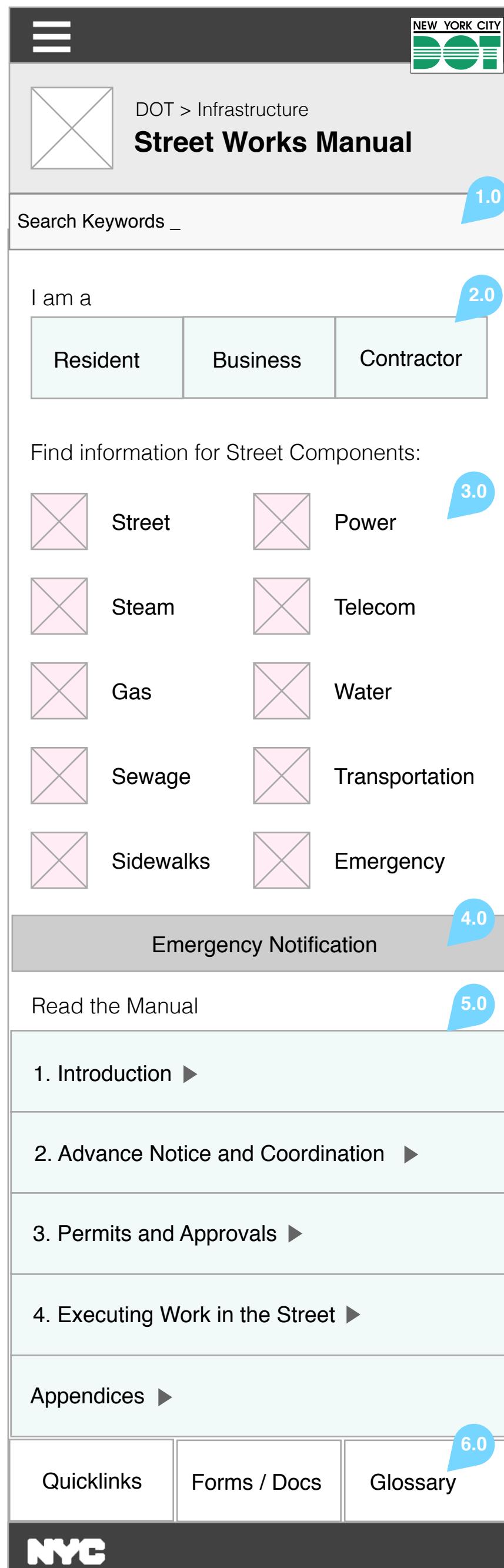
Street Works Manual



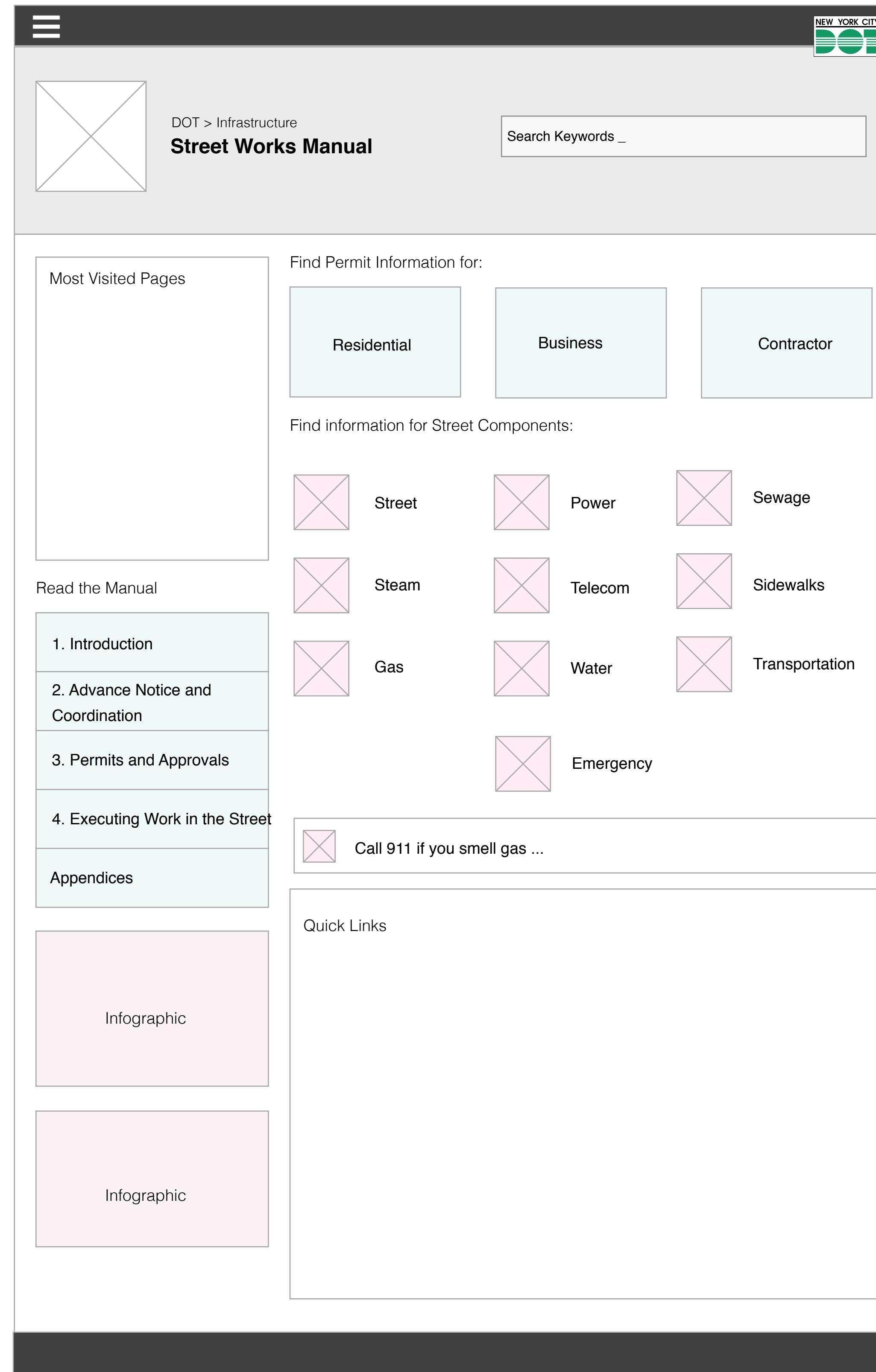


1.0 Homepage

Mobile



Tablet / Desktop



Notes

A user landing on the Street Works homepage will notice that there are several ways to find information that they are looking for. The homepage is essentially a search page, and any action that a user takes on this page will retrieve a search result. The following are the various ways a user can search for information from the homepage.

1. Keyword search. User types in a string. System returns a search results page filtering out manual pages based on relevancy to that term.

2. User identifies the kind of audience they are: resident, business, or contractor. Upon selecting one of these, user is taken to the search results landing page with manual pages filtered by that term.

3. Browse by street component. User selects the street component pertaining to their query and search returns results for manual pages tagged with the selected term.

4. Emergency notification - exists 'above the fold' and should be accented in red.

5. Browse the manual. This is the 'old fashioned' way of browsing the manual which still works well. This is an expandable, collapsible accordion that lets the user get right to the section they are looking for. Because the user can open and close sections, this does away the need for a 'table of contents'.

6.0 Utility links in the footer.

Note on responsive: If the viewport is larger, we will go to a 2 column layout similar to the existing site. Some elements are not present on mobile view as we want to keep the page as lightweight as possible. Modules like the 'infographic' are not critical information therefore will not be present on the mobile version.

All images, text, and columns will expand on the grid based on the users screen size. This ensures the design is always optimal for the screen size it is being viewed at.

2.0 Search Results

Mobile

NEW YORK CITY DOT

DOT > Infrastructure
Street Works Manual

Search Keywords _

Filters

2.1 The Goal of Advance Notice and Coordination
Morbi leo risus, porta ac consectetur ac, vestibulum at eros. Nulla vitae elit libero, a pharetra augue. Praesent commodo cursus magna.

2.1 The Goal of Advance Notice and Coordination
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NYC

Tablet / Desktop

NEW YORK CITY DOT

DOT > Infrastructure
Street Works Manual

Search Keywords _

Permit Type

- Residential
- Business
- Contractor
- Street Component
- Street
- Power
- Steam
- Gas
- Cable / Telecom

2.1 The Goal of Advance Notice and Coordination
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NYC

Notes

This is the search results page. On mobile, a user can view a list of search results based on what they selected on the homepage. They can continue to filter the results by expanding the 'filters' dropdown. Here they will have the ability to add other filters to their query to help them get to exactly what they are looking for.

The tablet view shows these filters on the left. User can select any combination of these filters.

example:

"Show me manual pages targeted to residents that deal with Steam, Gas, and Street work."

Using a faceted search like this ensures a user can find information targeted to them.

3.0 Manual page

Mobile

Mobile wireframe showing the Street Works Manual header with a search bar.

2.1 The Goal of Advance Notice and Coordination

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Table of Contents ▶

1. Introduction ▶

2. Advance Notice and Coordination ▶

 2.1 The goal of advance notice and coordination

 2.1 The goal of advance notice and coordination

 2.1 The goal of advance notice and coordination

3. Permits and Approvals ▶

4. Executing Work in the Street ▶

Appendices ▶

NYC

Tablet / Desktop

Tablet/Desktop wireframe showing the Street Works Manual header with a search bar.

2.1 The Goal of Advance Notice and Coordination

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< Previous

Next >

2.2 The goal of advance notice and coordination

2.3 The goal of advance notice and coordination

2.4 The goal of advance notice and coordination

Table of Contents ▶

1. Introduction ▶

2. Advance Notice and Coordination ▶

 2.1 The goal of advance notice and coordination

 2.1 The goal of advance notice and coordination

 2.1 The goal of advance notice and coordination

3. Permits and Approvals ▶

4. Executing Work in the Street ▶

Appendices ▶

NYC

Notes

The manual page as it currently exists is not flawed, therefore there are many similarities in these wireframes to the existing layout of a manual page.

Initial Design Concept

